

How to clean the cache on your computer

This document outlined how to clean the cache on your computer for a Solenzara site

There are different ways to clear you cache depending on your browser, select your browser below:

Google Chrome

Mozilla Firefox

Microsoft Edge



GOOGLE CHROME

1. Navigate to the Solenzara site



- 2. Press the [F12] button on your keyboard
- 3. This will bring a panel on the right-hand side of your screen



4. Navigate to the 'Network' tab

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5. Below the 'Network' tab you should see a tick box with 'Disable cache' next to it

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6. Check the check box (if this was already checked, uncheck it and re check it)

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7. Refresh the page, you should now see the changes



MOZILLA FIREFOX

1. Navigate to the Solenzara site



- 2. Press the [F12]
- 3. This will bring a panel up at the bottom of your screen

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	Enter Order	Job Status	Download	
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	View Drafts Use this to continue with partially entered orders.	Logout Use this to log out of the system. Please note you will be automatically logged out after 10 minutes of inactivity so please save your work	Bulk Lens Ordering Use this to create bulk lens orders	
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4. Navigate to the 'Network' Tab



5. In the right-hand corner, there is a 'Disable Cache' check box



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6. Check the check box (if this was already checked, uncheck it and re check it)

				
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7. Refresh your page and you should now see any new changes



MICROSOFT EDGE

1. Navigate to the Solenzara site



- 2. Press [F12]
- 3. This message will appear, click [Open Dev Tools]

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	Create a Prescription Order	View Job Status	Remote Edging	The F12 key opens the DevTools, a set of tools for web developers to inspect and debug websites.
	Use this to create a new prescription order to be sent to the lab.	Use this to view the status of orders that have been entered.	This application also allows remote edge orders	Customize the F12 shortcut in Settings
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		Suggestions		
Office 4. 8b Astley House, Cromwell 6	Business Park. Chipping Norton OX7 5SR	∑ info@hawksto	onedesign.co.uk	📞 <u>+44 1608 670053</u>

4. A panel will open on the right-hand side of the screen



8. Below the 'Network' tab you should see a tick box with 'Disable cache' next to it

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8. Check the check box (if this was already checked, uncheck it and re check it)

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9. Refresh the page and the changes should have taken effect