

How to clean the cache on your computer

This document outlined how to clean the cache on your computer for a Solenzara site

There are different ways to clear you cache depending on your browser, select your browser below:

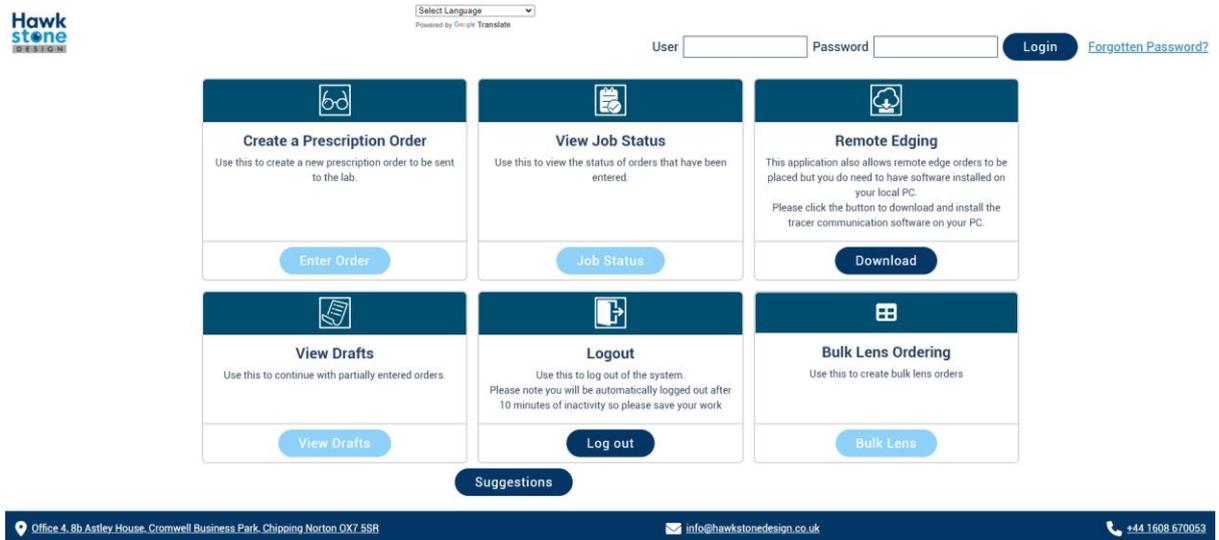
[Google Chrome](#)

[Mozilla Firefox](#)

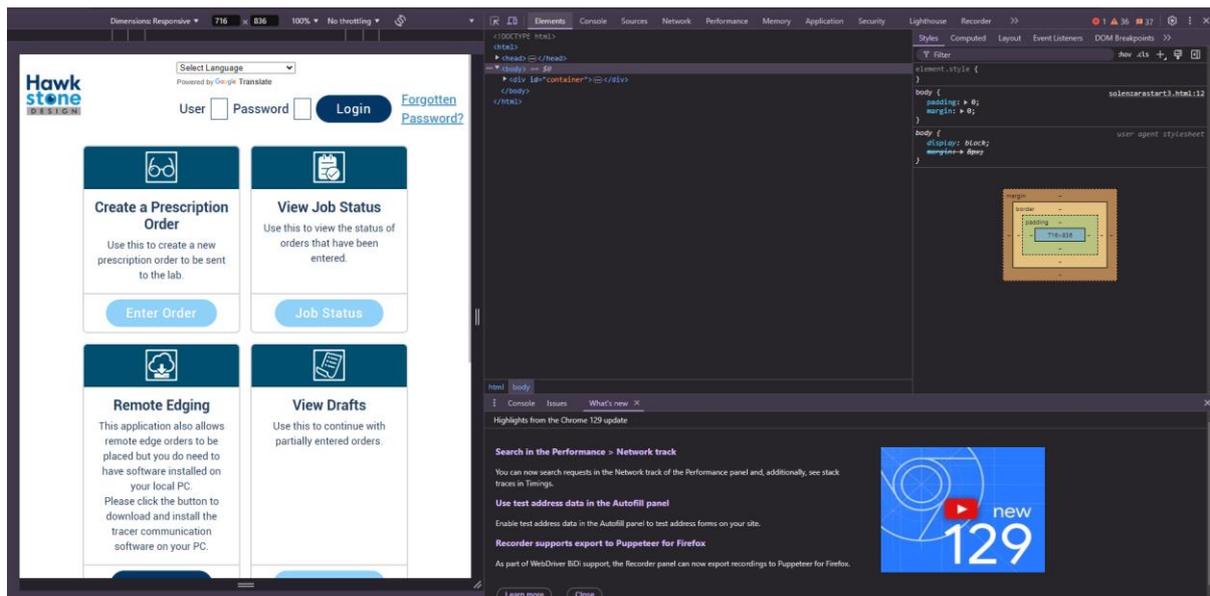
[Microsoft Edge](#)

GOOGLE CHROME

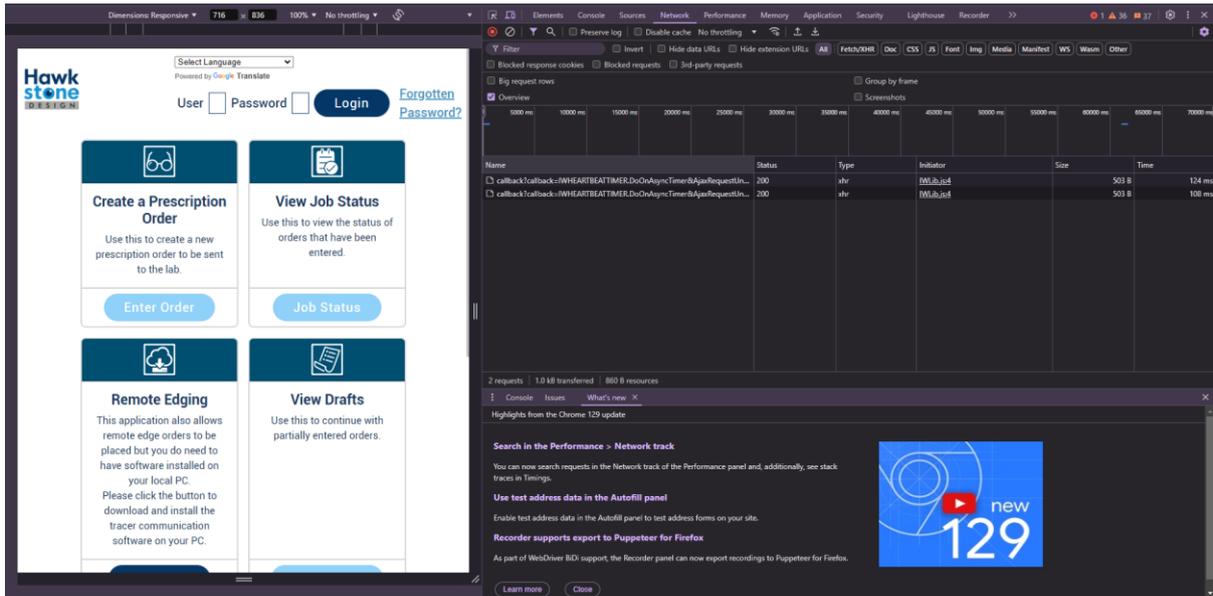
1. Navigate to the Solenzara site



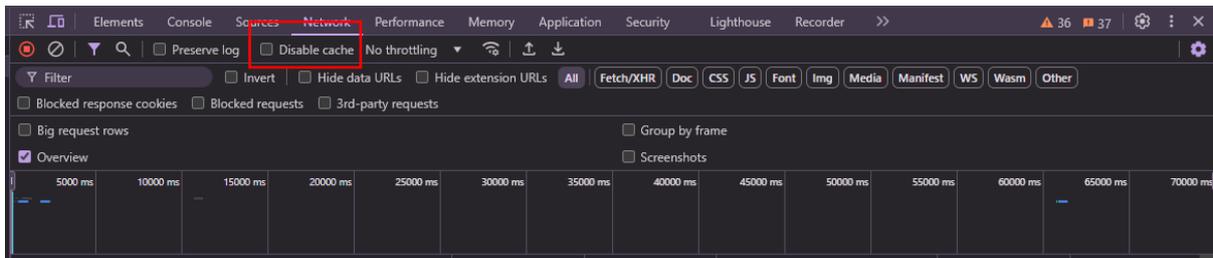
2. Press the [F12] button on your keyboard
3. This will bring a panel on the right-hand side of your screen



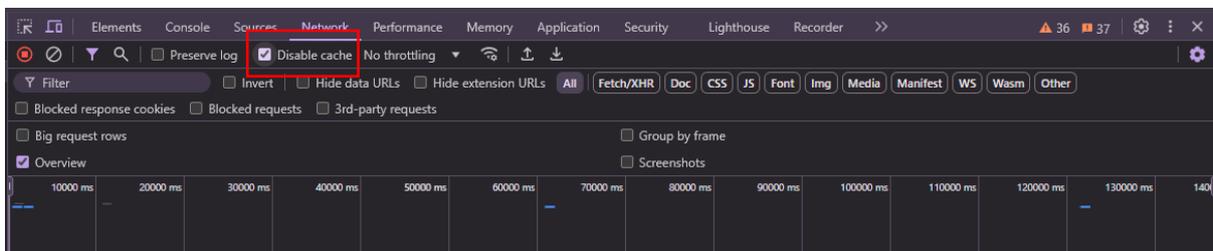
4. Navigate to the 'Network' tab



5. Below the 'Network' tab you should see a tick box with 'Disable cache' next to it



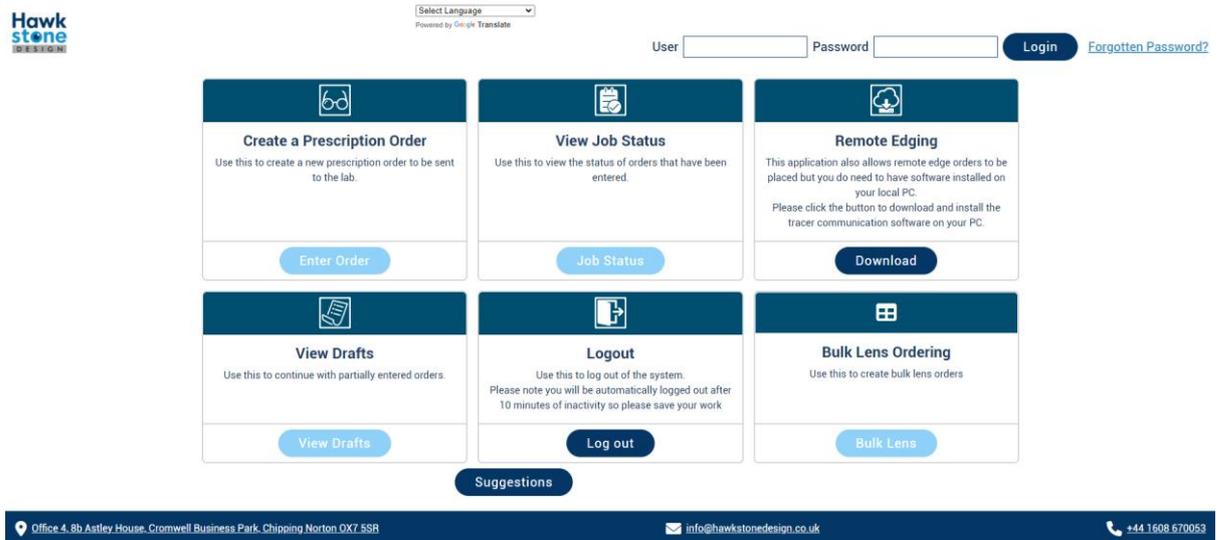
6. Check the check box (if this was already checked, uncheck it and re check it)



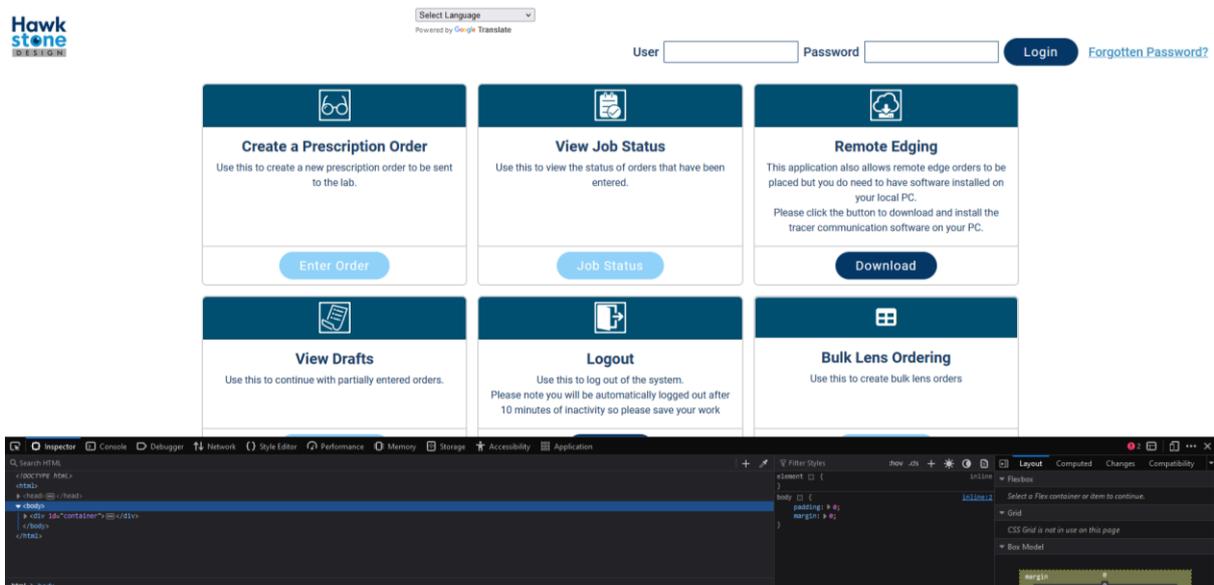
7. Refresh the page, you should now see the changes

MOZILLA FIREFOX

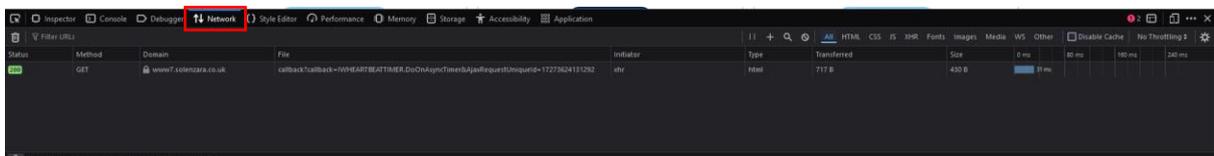
1. Navigate to the Solenzara site



2. Press the [F12]
3. This will bring a panel up at the bottom of your screen



4. Navigate to the 'Network' Tab



5. In the right-hand corner, there is a 'Disable Cache' check box

The screenshot shows the Chrome DevTools Network tab with the 'All' filter selected. The 'Disable Cache' checkbox is unchecked and highlighted with a red box. The table below shows the network requests.

Initiator	Type	Transferred	Size	0 ms	1.37 min	2.73 min
XHR	html	717 B	430 B	31 ms		
WLib.js:4 (xhr)	html	717 B	430 B		33 ms	
WLib.js:4 (xhr)	html	717 B	430 B			29 ms
WLib.js:4 (xhr)	html	717 B	430 B			37 ms

6. Check the check box (if this was already checked, uncheck it and re check it)

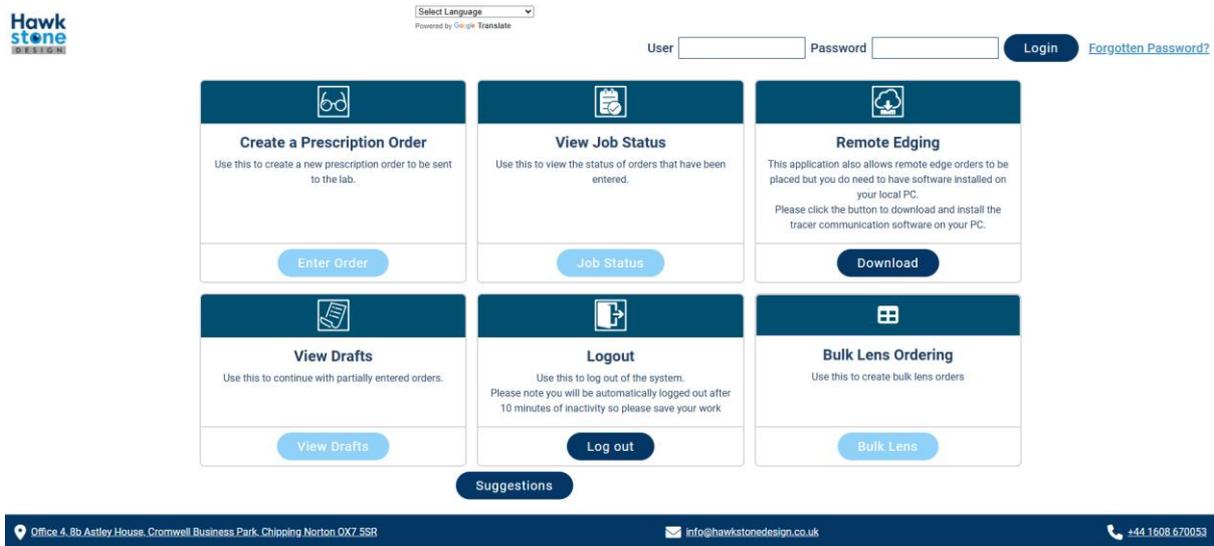
The screenshot shows the Chrome DevTools Network tab with the 'All' filter selected. The 'Disable Cache' checkbox is now checked. The table below shows the network requests.

Type	Transferred	Size	0 ms	1.37 min	2.73 min	4.10 min
html	717 B	430 B	31 ms			
html	717 B	430 B		33 ms		
html	717 B	430 B			29 ms	

7. Refresh your page and you should now see any new changes

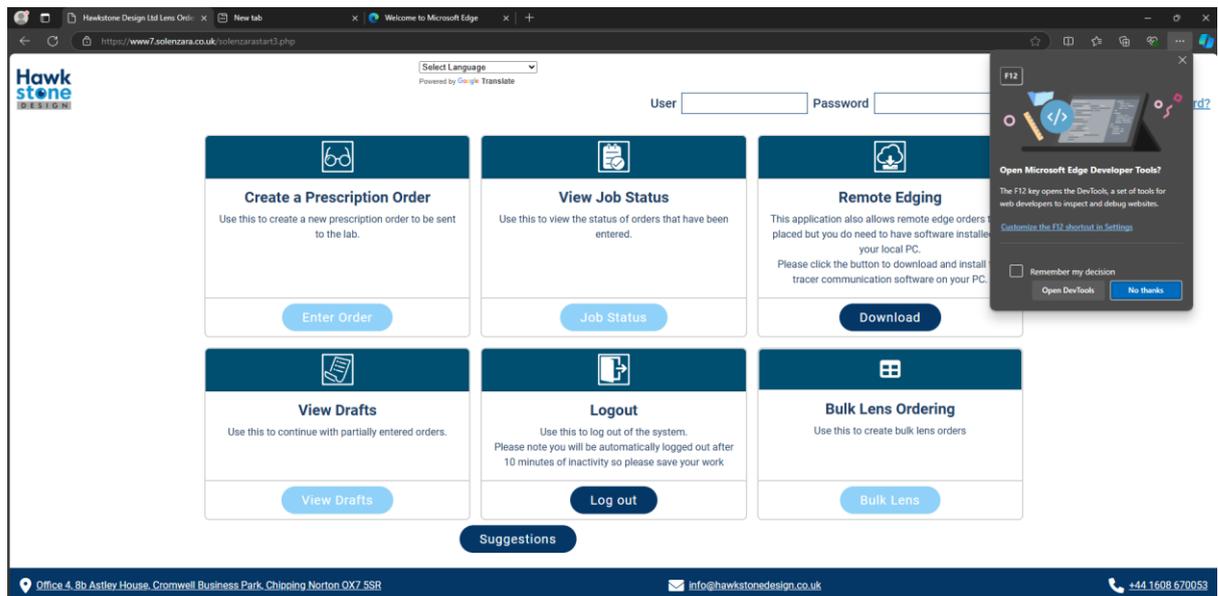
MICROSOFT EDGE

1. Navigate to the Solenzara site

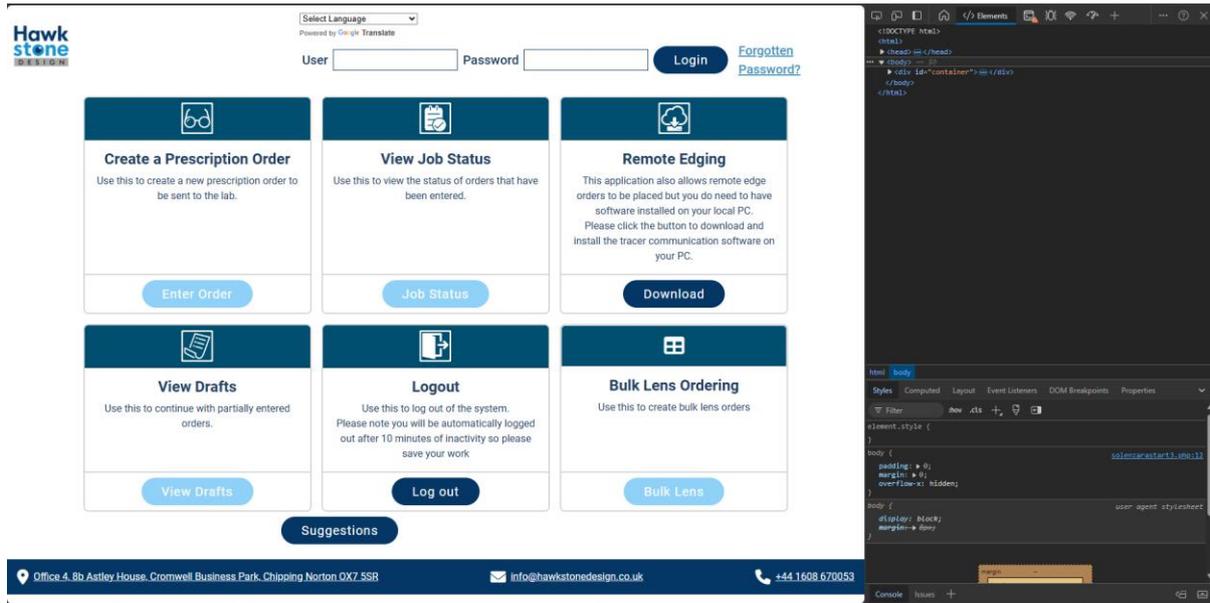


2. Press [F12]

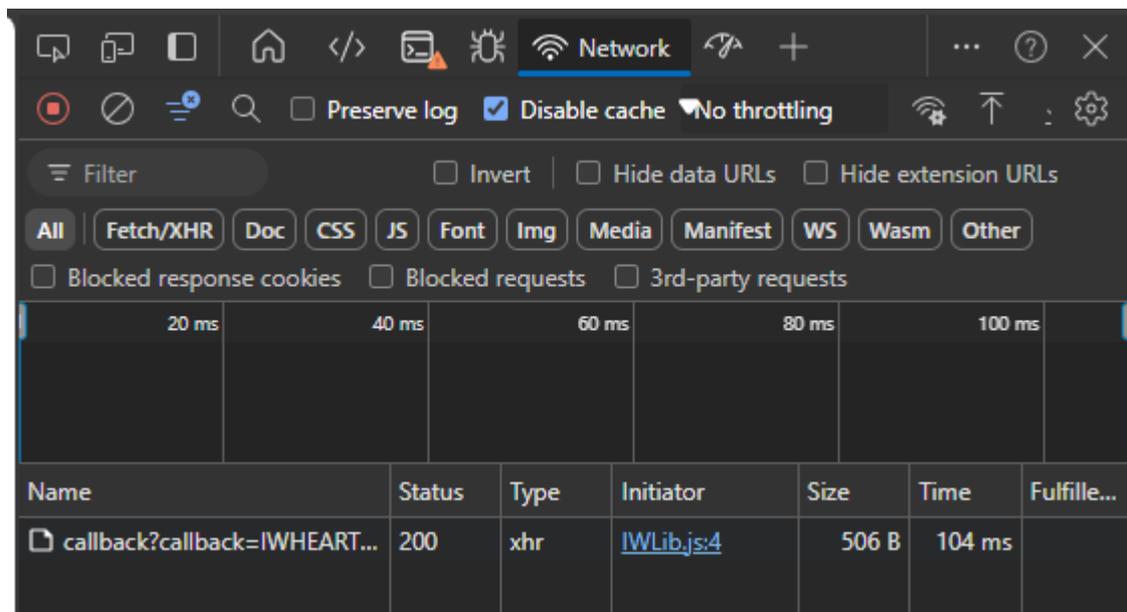
3. This message will appear, click [Open Dev Tools]



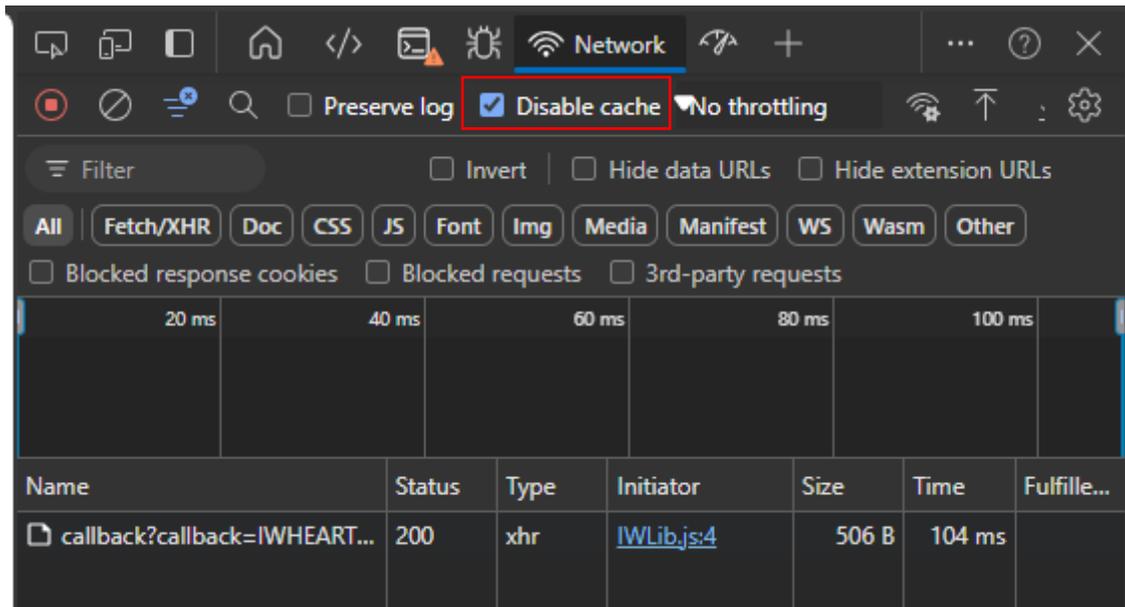
4. A panel will open on the right-hand side of the screen



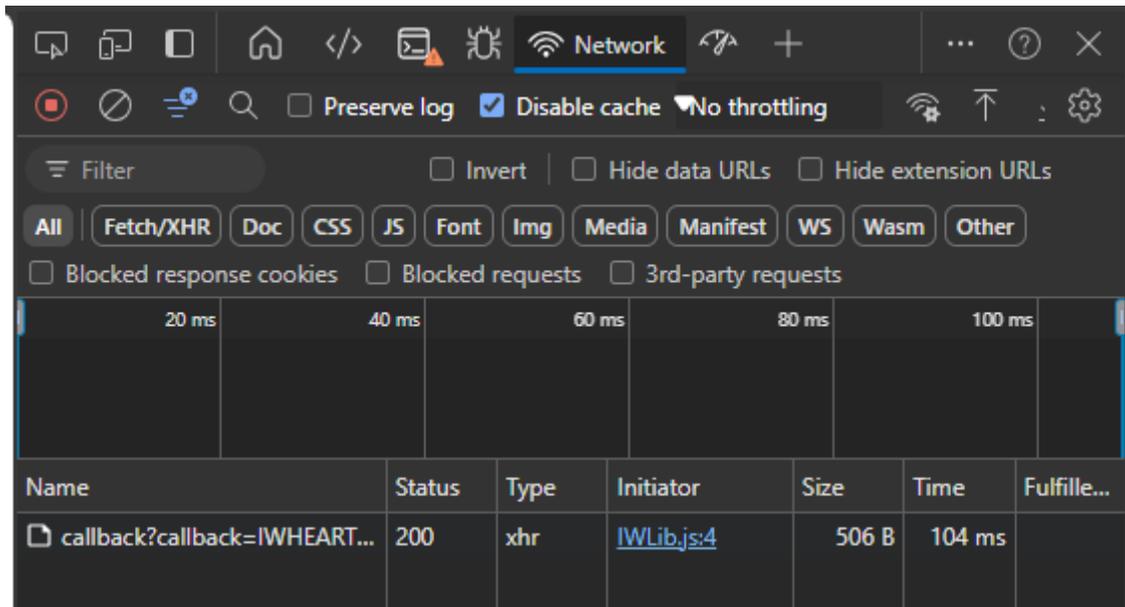
5. Navigate to the 'Network' tab and/or the  icon



8. Below the 'Network' tab you should see a tick box with 'Disable cache' next to it



8. Check the check box (if this was already checked, uncheck it and re check it)



9. Refresh the page and the changes should have taken effect