

## Updating Orinoco

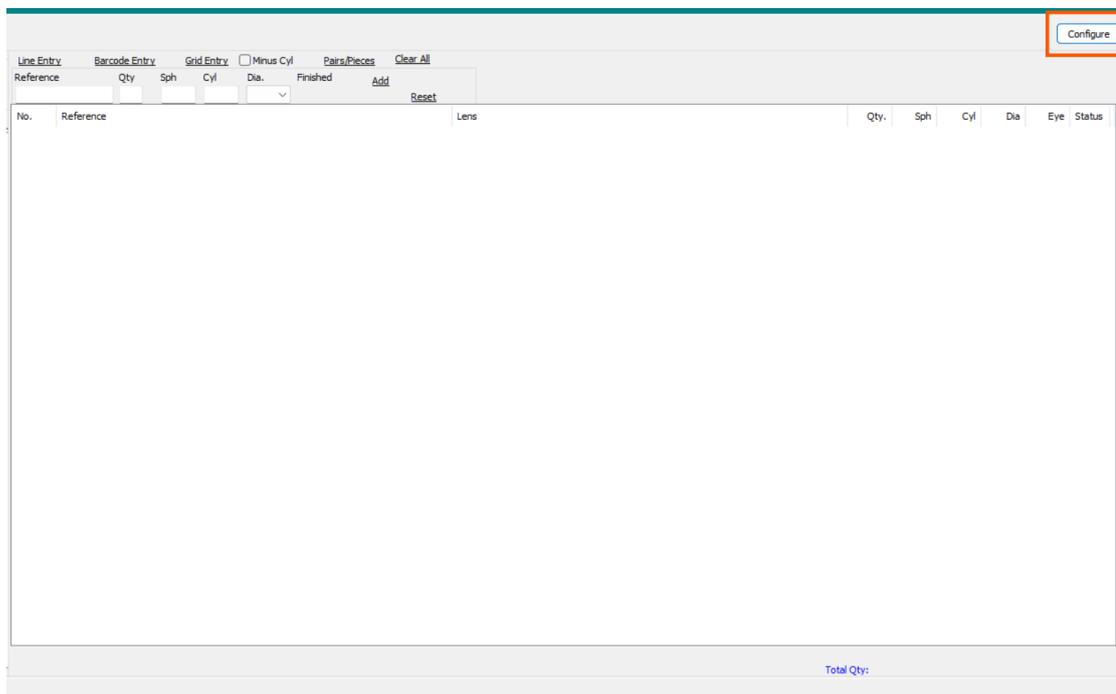
This document outlines how to update Orinoco via the Orinoco program and online.

**It will be required to have full Administrator access to the PC for the updating process, make sure you have this before starting.**

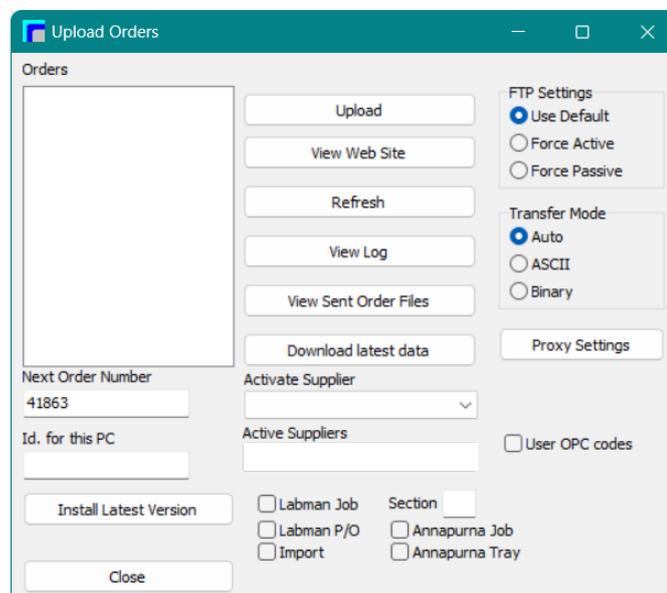
### Updating within Orinoco

Orinoco can be updated directly through the Orinoco program. The below steps outline this.

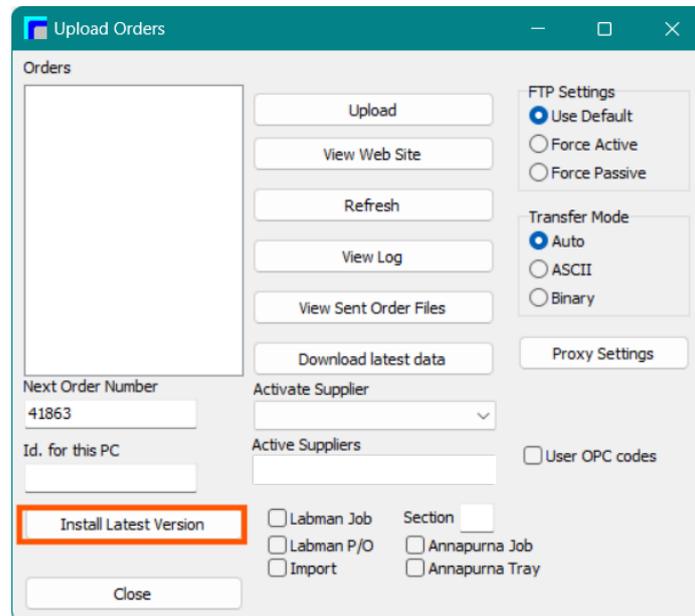
1. Navigate to Orinoco and sign in to one of your accounts
2. Once you have signed in, navigate to the [Configure] button in the top right-hand corner



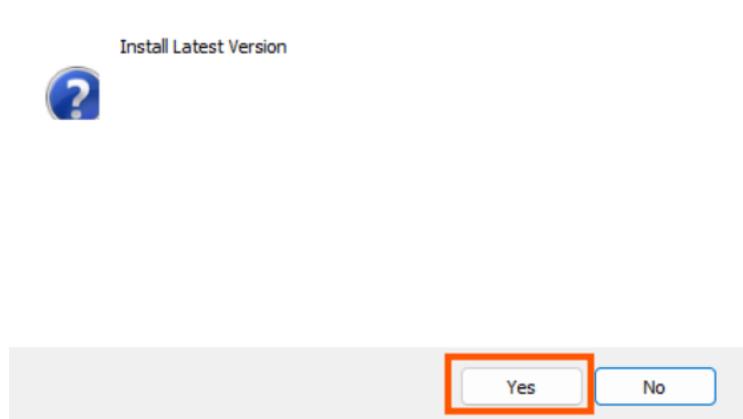
3. This will open a new window



4. On the lower left-hand side of the screen there is a [Install Latest Version] button, select this



5. A message like the one below will appear, select yes to this.



6. This will now begin the updating process

**Make sure you select 'Overwrite' this will overwrite all of the programs, this will not overwrite any pending orders.**

7. Once this has finished, Orinoco has been updated successfully

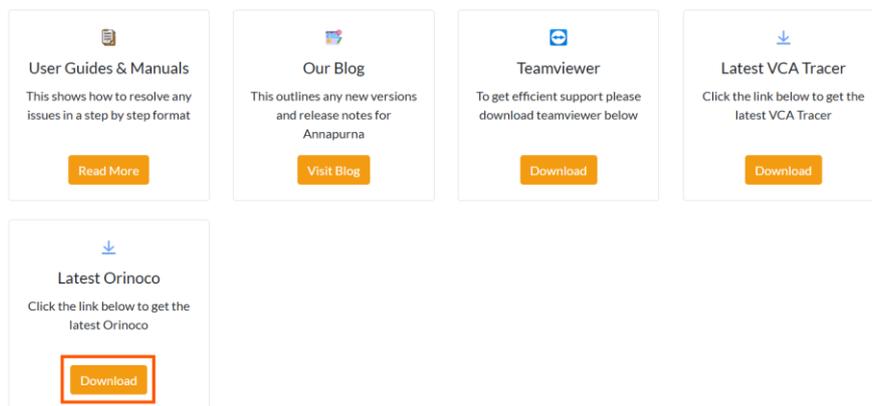
## Updating from the Hawkstone Design Support Page

There may be occasions where the latest version cannot be installed via Orinoco due to permission or security issues. There is a direct link to download on the Hawkstone Design Support Page.

1. Navigate to the Hawkstone Design Support Page (<https://www.hawkstonedesign.co.uk/support.php>)
2. Scroll down below the support form until you see the five tiles
3. Select the [Download] button under the 'Latest Orinoco'

Hawkstone Design Ltd

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### USER GUIDES & MANUALS

4. This will download the latest Orinoco
5. Select 'More info' on this screen



6. Select [Run Anyway], this will start the installation process



**Make sure you select 'Overwrite' this will overwrite all of the programs, this will not overwrite any pending orders.**

7. Once this has finished Orinoco has been successfully updated to the latest version.

If you require any further support with updating Orinoco, contact our Support team via [info@hawkstonedesign.co.uk](mailto:info@hawkstonedesign.co.uk) or call [+44 \(0\)1608 670053](tel:+44(0)1608670053)