

## Updating VCA Tracer

This document outlines how to update VCA Tracer via the VCA Tracer program and online.

It will be required to have full Administrator access to the PC for the updating process, make sure you have this before starting.

## Updating within VCA Tracer

VCA Tracer can be updated directly from the VCA Tracer. The below steps outline this.

- 1. Navigate to VCA Tracer
- 2. If an update has been found then a link will display on the front screen

	Interface VCA tracer			- 🗆 X
		Press to get data from	the tracer	2.36
	Communication Traces In			
	Trace Reference	Date/Time	DBL / Note	Refresh List
	davidoff	19/05/2025 16:41:55	15.34	
	nike	19/05/2025 16:39:49	17.06	
	1003	14/05/2025 10:13:03	Error:RightZ:Invalid number of p	
	FD80 Test	14/05/2025 10:15:05	30.21	
	1000 rest	22/04/2025 22:29:57	17.18	
	1002	11/04/2025 16:55:16	17.20	
	TEST123	13/02/2025 12:08:52	17.33	
	mckee 2	28/01/2025 12:51:31	19.20	
	shannon	27/01/2025 10:29:39	21.87	
	menzies	20/01/2025 16:55:34	17.60	
	orwell	02/12/2024 18:31:37	14.74	
	Openibo 109	19/11/2024 15:52:10	20.94	
				Edit Trace
				Upload traces to: C00020
				Jai Kudo 🗸 🗸
	Close Se	ttings View Web	Site 🕜 🔁 🖂	New update found!
3. Select 'Yes' to t	he message			
0	Install update			

- 4. This will take you through the updating process

Make sure you select 'Overwrite' this will overwrite all of the programs, this will not overwrite any trace files.

Yes

No

5. Once this has been completed, VCA Tracer has been successfully updated.



## Updating from the Hawkstone Design Support Page

- 1. Navigate to the Hawkstone Design Support Page (https://www.hawkstonedesign.co.uk/support.php)
- 2. Scroll down below the support form until you see the five tiles
- 3. Select the [Download] button under the 'Latest VCA Tracer'

Hawkstone Design Ltd

Home About Software Support Team Remote Access Contact

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User Guides & Manuals	Our Blog	Teamviewer	Latest VCA Tracer
This shows how to resolve any issues in a step by step format	This outlines any new versions and release notes for Annapurna	To get efficient support please download teamviewer below	Click the link below to get the latest VCA Tracer
Read More	Visit Blog	Download	Download
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Latest Orinoco			
Click the link below to get the latest Orinoco			
Download			

## USER GUIDES & MANUALS

- 4. This will download the latest VCA Tracer
- 5. Select 'More info' on this screen

Windows protected your PC	×	
Microsoft Defender SmartScreen prevented an unrecognised app from starting, Running this app might put your PC at risk.		
Don't run	n	

6. Select [Run Anyway], this will start the instillation process





Make sure you select 'Overwrite' this will overwrite all of the programs, this will not overwrite any Trace Files

7. Once this has been installed, VCA Tracer has been successfully updated to the latest version.

If you require any further support with updating VCA Tracer, contact our Support team via info@hawkstonedesign.co.uk or call +44 (0)1608 670053